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| **DEVASHISH NIGAM**  Goal-oriented professional targeting senior-level assignments in end-to-end **Robotic** **Process Automation/ AI-ML (Artificial Intelligence & Machine Learning)**  https://www.linkedin.com/in/devashish-nigam-56398310/    devashish.nigam89@gmail.com  +91 9130313301 | 8368761552  **Ui Connect:**  https://connect.uipath.com/community/profile/devashish-nigam-f3a7ee | |
| Executive Profile   * IT professional offering **over 7.5 years of experience** in the identification, designing, development, and deployment of **automated solutions** * Skilled in Robotic Process Automation - UiPath, Cognitive Automation, Requirement Elicitation, Business Process Analysis & Modeling, Data Analysis * Technocrat with commendable specialization in managing **Digital Transformation Projects** by implementing **Automations**, RPA; directed the business operations through executive-level planning and conducted an in-depth analysis * Hands-on experience on **UiPath – Studio, Orchestrator & Kibana**, **Tableau Desktop v10.1.3** * Working knowledge on **Python, AI / Machine Learning**- **Python, SQL** * Proficient in performing end-to-end **RPA** **project management** lifecycle entailing identification, solution design, implementation, adoption, production support & reporting, value realization, and client management. * Delivered savings through robotics automation and accomplished exceptional (100%) client satisfaction score on all projects * Received **VMware Everest Award** & **VMware Spotlight Award** for actualizing vTSU (VMware Technical Support University) dashboard in Tableau * Awarded the **VMware Functional Excellence** for automating manual processes using UiPath RPA   Education & Credentials   * **2016: MBA** (Information Technology Business Management) from Symbiosis Centre For Information Technology, Pune * **2011: Bachelor of Technology** (Electronics & Communication Engineering) from Jaypee University of Engineering & Technology, Guna | Key Impact Areas   |  | | --- | | RPA (Robotic Process Automation) | | Artificial Intelligence & Machine Learning (AI- ML) | | Python Programming | |  | | Requirement Elicitation | |  | | Project Execution | |  | | Delivery Management/ SLA    Process Improvement    Risk Assessment/ Mitigation | |  | | Client Relationship Management | |  |   Soft Skills   |  | | --- | | Communicator | |  | | Analytical | |  | | Collaborator | |  | |
| Certifications   * Certified Scrum Master (CSM) * Certified Scrum Product Owner (CSPO) * UiPath Certified Developer & Business Analyst * Bot Developer Enterprise A2019 – Automation Anywhere * PRINCE2 Practitioner Certificate in Project Management * Celonis: Completion of Kick-Start Training * VMware Certified Associate 6 – Data Center Virtualization (VCA6-DCV)   Courses   * Agile Software Development: Extreme Programming (XP) – LinkedIn Learning * ABBYY FlexiCapture 12 Basics - elearning * Pluralsight: Python Fundamentals by Robert Smallshire & Austin Bingham * Pluralsight: Python – Beyond the Basics by Robert Smallshire & Austin Bingham * Pluralsight: Preparing Data for Machine Learning by Janani Ravi * Pluralsight: Building Regression Models with scikit-learn by Janani Ravi * Pluralsight: Building Classification Models with scikit-learn by Janani Ravi * Pluralsight: Building Clustering Models with scikit-learn by Janani Ravi * Pluralsight: Employing Ensemble Methods with scikit-learn by Janani Ravi * Pluralsight: Building Neural Networks with scikit-learn by Janani Ravi * Rice University: An Introduction to Interactive Programming in Python (Part 1 & Part 2) * UTAustinX: UT.7.11x Foundations of Data Analysis - (Part 1 & Part 2) * Statistics for Business Analytics A-Z™   Technical Skills   * UiPath (RPA) * AI / Machine Learning – Python * Python * SQL * C# (Basic) * Tableau – BI Tool * MS Office (Word, Excel & PowerPoint) | |
| Professional Experience  **Since May’16 with VMware – Bengaluru, Karnataka as Sr. Business Analyst / Tech. Lead (Robotic Process Automation (RPA) – UiPath)**   * Pivotal Role in setting up of **RPA Operations Team** - defining RACI, **BOT On-Boarding** Process, **Incident Management**, **structured change** (Defect/Enhancement) **control** processes * **Designed & developed** RPA Projects**: Salesforce** (CRM) - Partner User Deactivation, **Model N** (CPQ Tool)- Account to Territory Alignment using Python and UiPath, **Model N** - 90 days User Deactivation, SPAM Case Deletion in **Salesforce** using python and UiPath, Class Roaster Management in **SABA Cloud,** Finance processes: Late Fee Calculation, VAT Returnsand so on involving **SAP** Logon Pad 740, **SAP** **BOBJ** & **SAP GRC** * **Cognitive Automation**: MyLearn Login Issue using NLP (Natural Language Processing) and RPA * Published **five reusable components** on UiPath Community * Integrated HashiCorp Vault with UiPath Orchestrator to update Robot password * Identification of **automation opportunities and Gathering & analyzing data** in support of Business Case * Understanding the **business process** and **analyzing workflow** to design solutions (As-Is & To-Be Analysis and Freezing) * Managing technology, risk, assurance and communicating any **identified project risks and issues** to the stakeholders; Creating **PDD**(Process Design Document), **SDD**(Solution Design Document) & **TDD**(Technical Design Document) * Documenting the test cases and working with business SME to create test data * Production **Support & Maintenance** of existing processes and implementing new **Enhancement** requirements   **Highlights**:   * Published five reusable components on **UiPath Community**:   + Alerts for Long Running Processes/Jobs (https://connect.uipath.com/marketplace/components/alerts-for-long-running-processes-jobs)   + Rename Multiple Columns in DataTable (https://connect.uipath.com/marketplace/components/rename-multiple-columns-in-datatable)   + Get DateTime In Specific Timezone (https://connect.uipath.com/marketplace/components/get-datetime-in-specific-timezone)   + DataTable Column Operations (https://connect.uipath.com/marketplace/components/datatable-column-operations)   + Enhanced Send SMTP Mail (https://connect.uipath.com/marketplace/components/enhanced-send-smtp-mail) * Involved in the development of **Cognitive BOT** (NLP+RPA): **Shortlisted** in “Best Digit Transformation Project” in **OPEX Week Global Awards 2020** (<https://www.linkedin.com/feed/update/urn:li:activity:6635215187341348864/>) * **UiPath HyperHack 20.10 Product Release Finalist** * Attended **3rd RPA & Intelligent Automation Asia, Singapore** - 2018     **Tableau (BI Tool):**   * Build Tableau dashboards on LMS(Learning Management System), SABA Cloud data which provided management insights into employees trained in each BU, employees yet to get certified, etc. * These dashboards were well received by Senior Management of VTSU (VMware Technical Support University)     **Data Science - Python:**   * Knowledge in **implementing Regression, Classification, NLP (Natural Language Processing), Clustering, Ensemble models & Neural Networks** with scikit learn * Build the NLP model to classify incidents into Login and Non-Login Issues (TF-IDF + Gradient Boosting Classifier) * Sentiment Analysis (TF-IDF + SGD Classifier) on VMware Products   The training data was collected from:   * + VMware Docs customer feedback   + Reddit comments from /r/vmware   + Twitter tweets from VMware, Pgelsinger, Spoonen, lamw, and so on   + A small sample of tweets from the public Sentiment140 dataset * Sentiment Analysis & Word Cloud on Saba Cloud (LMS) survey Data   Previous Experience  **Jun’11 - May’14 with Infosys Limited, Bengaluru as Sr. Software Engineer**  **Client**: Compliance Data Mart (CDM) Team of Goldman Sachs Group, INC.  **Highlights**:   * Provided **L2 & L3 IT Support** (**Incident and Problem Management**) * Developed **shell scripts and Job Information Language** for Autosys   Internship  **Mar’15 – May’15 L&T Infotech – Pune (Information Security) as Intern**  **Highlights**:   * Worked on **ISO 27001:2013 Internal ISMS Audit** for L&T InfoTech in Pune & Mumbai office * Implemented **Vulnerability Management tools** (QualysGuard & Nexpose) * Involved in POC of **Promisec Endpoint Manager and Titus Data classification** **Suite 4.3** | |
| Personal Details  **Date of Birth:** 30th October 1989  **Languages Known:** English & Hindi  **Address:** A-113, II Floor, Swasthya Vihar, Vikas Marg, Delhi-110092  **Passport Number**: Z5828681 (Valid till: 16/12/2029) | |